

INTERLAB

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ISSUE: alacrity application boot fails at the end

Concerned platforms:

Alacrity / Softworks

Vernouillet, 18.02.2007

Issue: After a crash or any strange even, Lightworks application refuse to start, running the Shark icon, makes it start, it looks good and at the very end before getting access to LOBBY, application fall over.

Possible solution:

Corrupted lobby or registry base

Click the "**start**" button

Then the "**run**" button

In the dialog box that opens type "**regedit**"

This will open the registry editor.

You should see 5 yellow folders.

Double click the "**HK_LOCAL_MACHINE**" folder Then double click the "**SOFTWARE**" folder Then double click the "**Lightworks**" folder Finally double click the "**Configuration**" folder.

This will open up the window on the right and show data entries.

You will need to rename "**Default Resolution**" Right click the entry and click "rename"

Rename it "**Default Resolution Old**"

Then close the Registry Editor (it will make the changes instantly so no need to save it)

Thanks Matt!

Pls. send us your feel back.

Rev.0 – David