

INTERLAB

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ISSUE: there are no video interrupt resources present Lightworks application is not starting

Concerned platforms:
LIGHTWORKS MR & MR+

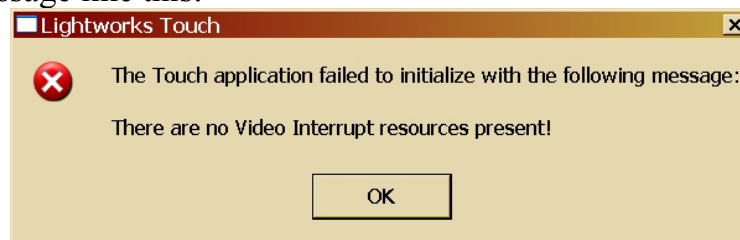
Vernouillet, 25.01.2006

ISSUE & SITUATION:

A user set instead of shutdown a stand-by.



The machine will go in stand-by but after the Lightworks application will not start. It will display an Error Message like this:



The same message will appear in DEBUG window.
Reboot and reset are not making any difference.

SOLLUTION:

Stand-by turned OFF the MATROX audio video device driver, so Lightworks application do not see it any more.

To correct this issue:

Right click on “**My Computer**”

Goto “**Propreties**”

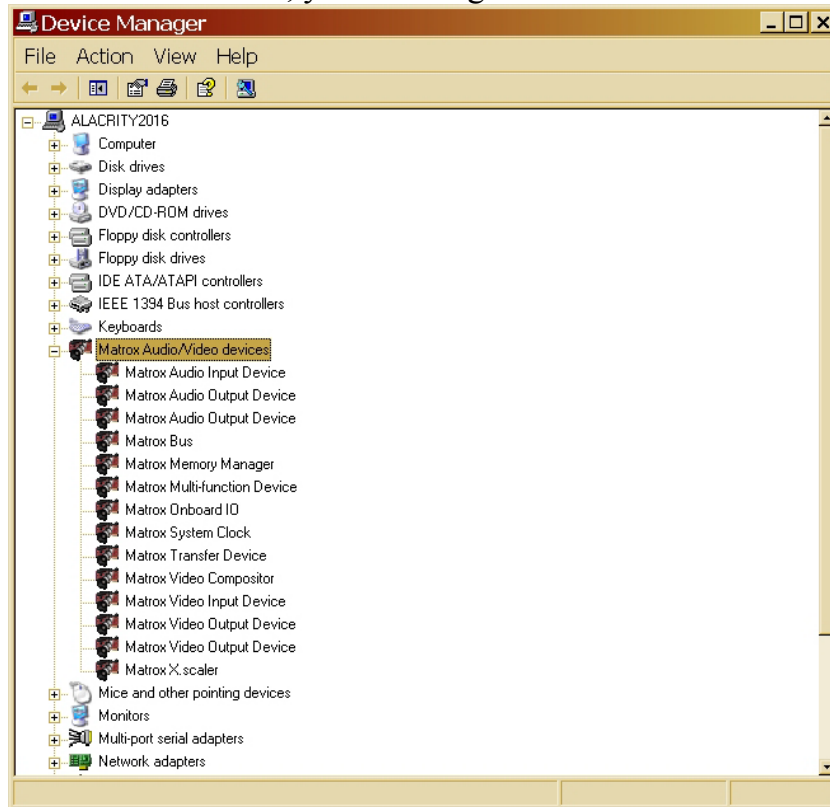
Goto “**Hardware tab**” click on “**Device Manager**”

Look for “**Matrox audio video devices**” right click on it and choose **ACTIVATE**

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After you activated the Matrox driver, you should get this.



Re-start you application, and you are set.

Pls. send us your feel back.
Rev.0 – David 25.01.06