

INTERLAB

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ISSUE: Lightworks console installation issue under Win7 64

Concerned platforms: New LW under Windows7 64

Vernouillet, 31.07.2011

Issue :

Console is not working. Device manager sees it but either it keeps flashing or simply it is dead. This concerns USB consoles as well as RS-232c models.

Reasons:

Lightworks installer is not working as it should in 64 bits environments.

Depending on your system and what is already installed, you will only have to install the FTDI drivers if a device shows up in Device Manager with a missing driver:

64bit Console Driver Instructions

1. Run the SetupConsole.exe first, selecting Console Support but NOT USB Support following the on screen instructions
2. Open up Device Manager it should show that a VIP device is connected but not working properly due to the drivers.
3. In Device Manager right click the VIP device and select Update Driver Software from the list
4. Select Browse my computer for driver software
5. Browse to the folder where you unzipped the FTDI drivers and click Next following any on screen instructions
6. After installation the Device Manager list will change and another device will appear in the list, follow the same instructions above for this new device.

Now that the FTDI drivers are installed you will need to move and replace a couple of files:

1. Open My Computer and browse to this location: C:\windows\syswow64\drivers
2. Cut and paste these files: **lw moucon.sys, lw moucon.ram and vipcons.ram** Here: C:\windows\system32\drivers
3. Move the LWMOUCON.sys file you downloaded into here: C:\windows\system32\drivers overwriting the old file.
4. Restart Windows

Your console should now be working!

Thank you Mat.

Pls. send us your feel back. Rev.1 – David 31.07.2011

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