

INTERLAB

Tel: +331 3971 7337 – Fax: +331 3928 9008

ISSUE: editing or machine room corruption: FIXLOBBY

Concerned platforms:
TOUCH W2K

Symptoms:

Lost tool, missing Exit door or any kind of corruption of your lobby or network lobby.

FIRST WAY OUT

Open you **command prompt** window, (Start > Programs > Accessories > command prompt)
In Command prompt, type the path **c:\program Files\Lightworks\Touch**
In there type : **touch -fixelobby**

This will start touch application, but prior to this it will check project and lobby structures and reconstruct missing items.

SECOND WAY OUT

If this action was not successful, go with your explorer.

If you the issue is related to LOCAL Project go to : C:\Lwproj and RENAME **Cardvt.roo** files to **Cardvt.bkp** and restart Touch application. ALL your doors will be gone but projects will remain. All galleries flags “Permanent” are safe; all “Transient” are gone.

If you the issue is related to NETWORK Project go to : //project_server_machine/drive/path/, RENAME **Cardvt.roo** files to **Cardvt.bkp** and restart Touch application. ALL your doors will be gone but projects will remain. All galleries flags “Permanent” are safe; all “Transient” are gone.

Note, if you can't find it search for cardvt.roo (Start > Search > File or Folder)

If you are missing a tool or the EXIT DOOR in **MACHINE ROOM**, depending if you are in Local or Network Lobby:

If you the issue is related to LOCAL Project go to : C:\Lwproj and RENAME **MACHINE . ROO** files to **Machine.bkp** and restart Touch application.

If you the issue is related to NETWORK Project go to : //project_server_machine/drive/path/, RENAME **MACHINE . ROO** files to **Machine.bkp** and restart Touch application.

Warning, only qualified person should perform this, prior to any thing make project backups as first of all.

Pls. send us your feel back.
Rev.1 – David 15.07.03

INTERLAB, 5 rue Jacques Grévin, 78540 Vernouillet, France – Tel: +33 1 3971 7337 – Fax: +33 1 3928 9008
Email: Sales@Interlab-net.com - Vat Id: FR-12.330.255.415 – Siret: 330.255.415.00011