

INTERLAB

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ISSUE: EDIT RECOVERY

Concerned platforms:

TOUCH V2.x W2K

Vernouillet, 12.05.2005

Symptoms:

After a crash or power break you cannot find your edit any more, or your edit is corrupted and crashes the Touch application.

FIRST GOLDEN RULES

Make daily backups of your projects, on a USB Key, Networks, ZIP or what ever but do it!

NOTE about internal architecture:

Regardless if you are working in Networks or Local project the project structure remains the same. Materials are stored in Material disks under /Material and /Sound and Cookies are stored in Project. For example: C:/LWPROJ/P1200C01/

If you do not know your project ID, Go in your project, in the upper right corner open the project prefs, you will find it. If you have troubles, create a Logging database with a stupid name like “Whereisit” save it in your project. Go to Windows search tool and search for it.

For every reordered material or ghost or edit a cookie is created, a cookie is a link between sound, picture and related labels. Cookies are small files stored in your project, they have an extension **Cookie_name.ED5**, Undo are labelled **Cookie_name.ED5.U1, U2... U(x) =** undo depth. If a cookie is corrupted, the Touch will see it are the start and will rename it to **Cookie_name.CORRUPTED**.

But in most cases you do not need to know this.

Resolving the issue

A/

If the room you are using is corrupted open a new room, join your project. If it is OK, shark the bad room, case over.

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B/

If in the new room, every time you call via the search tool your edit it crashes, make the search in Database. Identify the edit giving you troubles.

Go in Machine room, search for undo Edits, a window will drive you to your project, then will list the edits point the edit hit do it. This will recover your edit.

C/

If the edit is not listed or recovered, you may need to do it manually.

With the Windows Explorer, go in your project (ex P P1200C01/) current cookie edit extension name is *.ED5' example **EO0008SA.ED5**

Undo edits are physical files it has extension *U#UndoLevel* example

EO0008SA.ED5.U1 . Rename ED5 file for safety reasons to .OLD and rename

EO0008SA.ED5.U1 to **EO0008SA.ED5**. Restart Touch and check.

If you still do not get your edit back when Touch detect a corrupted Cookie it tags it "CORRUPT", look for **EO0008SA.CORRUPT**

Look for the same name with extension *.U1,U2...U5, rename any of those the *.ED5.

Restart Touch and check.

D/

If you still do not get your Edit, go in your Backup and get it from there.

Warning & comments

Make a backup before you start these steps.

ATTENTION: DO NOT WORKS with RECOVERED EDITS, CREATE A NEW EDIT, MARK and PARK the complete content of the recovered edit and COPY IT into the fresh new edit.

Make copies of Edits time to time when your edit is arriving at a milestone.

Pls. send us your feel back.

Rev.0 – David 12.05.05